

June 2023

Short Term Rentals (STRs) MATRIX



— COLORADO —
ASSOCIATION OF SKI TOWNS

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ABOUT CAST

Mountain resort communities face unique challenges in providing municipal services to residents and visitors. That's why CAST was formed. It allows members to share the diverse benefits of knowledge, experience & leadership through meetings, conferences, surveys and other informational venues. CAST members use the power of the coalition to seek support for legislation that will benefit and sustain mountain communities.

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QUESTION	Aspen, CO	Avon, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes. Non-transferable.
Limit # licenses issued?	Yes. There are 3 STR permit types. The limit only applies to the STR-C permit type in certain residential zone districts. STR-OO and STR-LE permits are not subject to limited availability. Condo-hotels are subject to STR regulations but have some additional flexibility.	Yes. Traditional (Full) licenses capped at 15% of dwelling units per property within the portion of the STR Overlay District that is not included in Town Core. Total number of licenses in the Town is not capped.
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$148/unit/yr for condo-hotel units. \$394/unit/yr for classic and owner occupied. All license holders must also have an annual \$150 business license too.	1 Bedroom - \$350 • 2 Bedroom - \$400 3 Bedroom - \$450 • 4 Bedroom - \$500 Resident-Occupied License - \$150
Done a Fee Study?	Yes	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	STR-OO or STR-LE tax is 16.30%; STR-C tax is 21.30%.	4% sales tax, 4% accommodation tax, 2% STR Tax for Community Housing
Who collects taxes?	License holder must remit directly to city.	Municipality
Municipality or listing agency?		
Neighbor Notification Required?	Yes. 300 foot buffer for mailed notice and 15-day minimum posted notice on property.	No
Concentration Limits? (i.e. # allowed per block or zone)	Yes	Yes. Traditional (Full) licenses capped at 15% of dwelling units per property within the portion of the STR Overlay District that is not included in Town Core.
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	Yes	Short-Term Overlay District (primarily town core).
Occupancy Limits?	Studio units have an occupancy of two plus one. All STR units with one or more bedrooms have an occupancy of two plus two per bedroom. Bunkrooms count as two occupants per bedroom regardless of the number of pillows.	Yes. Maximum occupancy formula is (# of bedrooms * 2 + 2)
Limits on # of nights per year?	No limits on STR-C permits. STR-OO permits are limited to 120 nights per year.	Avon offers a Limited License that limits nights of rental to 42 nights per year however, this license type is rare. This license-type offers individuals who own property where a traditional license (STR-Full) license is no longer available because of the 15% cap by property.
Require a "local responsible party" to take complaints?	Defined as "a natural person who is legally designated on the permit application by the permittee. Must live in the Roaring Fork River Drainage area and within 2 hours drive."	Yes
Mandatory response time for the responsible party to address complaints?	2 hour response to emergency calls and 24 hour response to non-emergency calls.	Yes. 4 hours.
Utilize a 24 hour call center for complaints?	No	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. Utilize staff and software.	Internal Staff and LodgingRevs software for compliance notifications.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	Yes	No
Total # of housing units	6197 total. 2,303 deed restricted units & prohibit STR use. 3,894 Free Market Units.	4044
Number of STR licenses issued	1,174	336
% of residential units with STR licenses	30.1% of free market residential units 18.9% of total residential units.	8.30%
Long Term Rental Incentives?	No	None
Weblink to STR ordinance(s)	https://www.aspen.gov/DocumentCenter/View/8864/ACRA-COA_GoodNeighborGuide-9122?bidId=	https://www.avon.org/2108/Short-Term-Rental-Enforcement
Data/Metrics that demonstrate success of regulations?	Still under review since we are in our first year of the new regulations and the new tax.	STR Tax for Community Housing totaled \$1,122,659 in 2022 — the first year of inclusion in the municipal code.
New/Innovative programs to share?	Renter education requirement about how to explore the mountains and community responsibly;	Completed comprehensive update Summer 2022 — new application and license fees, management requirements, complaints and notices, licensing caps, and license types.
Other Notes	New code adopt in late 2022. Fees based on program administration and enforcement costs; tax based upon employee generation by use and the cost of deed restricted housing construction.	

QUESTION	Blue River, CO	Breckenridge, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	Yes. Four zones: • Resort Zone: 1816 • Zone 1: 1680 • Zone 2: 130 • Zone 3: 390
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$300 annually	\$75-\$175 license tax plus a regulatory fee of \$756 per bedroom
Done a Fee Study?	No	Yes
Which Taxes Required? (lodging, STR, excise, etc.) Note %	12.275% (includes 3.4% lodging tax)	Sales 2.4% Accommodations 3.5%
Who collects taxes?	State collects 8.875%	Both
Municipality or listing agency?	Town collects the 3.4% lodging	
Neighbor Notification Required?	No	No
Concentration Limits? (i.e. # allowed per block or zone)	No	Yes. Four zones: • Resort Zone: 1816 • Zone 1: 1680 • Zone 2: 130 • Zone 3: 390
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	Yes
Occupancy Limits?	2 people per bedroom + 2	Yes. 2 per bedroom + 4 for the entire property.
Limits on # of nights per year?	No. STRs must rent at least 10 days per year to maintain a license.	Only on owner occupied units – 21 days a year.
Require a "local responsible party" to take complaints?	No	Responsible agent has to be available by phone.
Mandatory response time for the responsible party to address complaints?	No	60 minutes
Utilize a 24 hour call center for complaints?	No	Yes
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Internal staff with Citizen Serve Software. If there are 3 violations in a year, the license may not be renewed for one year.	Compliance/discovery software, 24/7 hotline, accommodation compliance administrator, community service officer.
STRs allowed on deed restricted units?	n/a	Yes. Only certain deed restrictions.
Use/have used moratoriums?	No	No
Total # of housing units	798	7713 (September 2022)
Number of STR licenses issued	207	4331 (April 2023)
% of residential units with STR licenses	26%	56%
Long Term Rental Incentives?	No	Yes
Weblink to STR ordinance(s)	https://townofblueriver.colorado.gov/short-term-rentals	https://www.townofbreckenridge.com/your-government/public-notices/2022-council-bills-and-ordinances https://www.townofbreckenridge.com/your-government/short-term-rentals
Data/Metrics that demonstrate success of regulations?	Yes	Annual STR report presented to Town Council by February 1st
New/Innovative programs to share?	No	Lease to locals
Other Notes		

QUESTION	Crested Butte, CO
Allowed in Primary Residence?	Yes
Allowed in Non-Primary Residence?	Yes. With limits.
License Required?	Yes
Limit # licenses issued?	There are no limits to the number of Primary Occupancy licenses. Unlimited licenses are limited by Blockface in allowed zone districts (R1, R1A, R1C, R1D, R1E, R2, R2C, R3C, B3, B4). For Blockfaces smaller in length than two hundred (200) linear feet, a maximum of one (1) unlimited license will be allowed. For Block Faces 200—400 linear feet long, a maximum of two (2) unlimited licenses will be allowed. This theoretically limits unlimited licenses to 198 units.
Limit # of licenses issued per person?	Yes. No more than one (1) license may be held by any owner.
License Fee (\$)	\$250 for Primary Occupancy license. \$800 for Unlimited license.
Done a Fee Study?	Yes
Which Taxes Required? (lodging, STR, excise, etc.) Note %	9.4% total sales tax (Town, County, State, RTA), 4% local marketing district, 7.5% vacation rental excise tax = total tax rate of 20.9%.
Who collects taxes?	Listing agency remits to Town (& other relevant entities) as of April 1, 2022.
Municipality or listing agency?	
Neighbor Notification Required?	Yes. All properties within 100 feet.
Concentration Limits? (i.e. # allowed per block or zone)	Yes. Unlimited licenses are limited by Block Face in allowed zone districts (R1, R1A, R1C, R1D, R1E, R2, R2C, R3C, B3, B4). For Block Faces smaller in length than two hundred (200) linear feet, a maximum of one (1) unlimited license will be allowed. For Block Faces 200—400 linear feet long, a maximum of two (2) unlimited licenses will be allowed.
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No zoning limits for primary resident license. Unlimited licenses are restricted to the following zone districts (R1, R1A, R1C, R1D, R1E, R2, R2C, R3C, B3, B4).
Occupancy Limits?	Yes. Two person per bedroom plus two additional occupants.
Limits on # of nights per year?	Primary residence vacation rental licenses are limited to no more than 90 nights per calendar year.
Require a "local responsible party" to take complaints?	Yes
Mandatory response time for the responsible party to address complaints?	Must be able to respond within 1 hour.
Utilize a 24 hour call center for complaints?	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Compliance software – Short Term Rental Solution – in conjunction with internal staff.
STRs allowed on deed restricted units?	No
Use/have used moratoriums?	Yes.
Total # of housing units	1254
Number of STR licenses issued	190 unlimited vacation rental licenses currently. In Theory up to 198 unlimited licenses can be issued. 11 Primary residence vacation rental licenses have been issued.
% of residential units with STR licenses	16% of total residential units.
Long Term Rental Incentives?	None
Weblink to STR ordinance(s)	https://www.crestedbutte-co.gov/vacationrentals
Data/Metrics that demonstrate success of regulations?	The loss of long-term rental units in Town has stalled since enacting vacation rental regulations in 2018. Hard to draw causality, but there is a correlation.
New/Innovative programs to share?	1) Limits by Blockface 2) Minimum of thirty (30) nights per year rental 3) No waitlist, eliminated perceived entitlement.
Other Notes	

QUESTION	Denver, CO
Allowed in Primary Residence?	Yes
Allowed in Non-Primary Residence?	No
License Required?	Yes
Limit # licenses issued?	No
Limit # of licenses issued per person?	Yes. Must be primary residence, only 1 primary residence allowed per person.
License Fee (\$)	Application Fee = \$50 Annual License Fee = \$100
Done a Fee Study?	Yes
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Lodger's Tax = 10.75% Occupational Privilege Tax = \$48/year Business Personal Property Tax is assessed on assets used in conducting business in Denver. The tax rate is calculated on the established value of the personal property."
Who collects taxes? Municipality or listing agency?	AirBnb, VRBO, HomeAway, and Vacations by Owner are "licensed vendor platforms" that collect and remit lodger's tax on behalf of hosts. Denver does not have any "collection agreements" signed with booking platforms. Any platform may request to become a "licensed vendor" to facilitate tax remittance for hosts.
Neighbor Notification Required?	No
Concentration Limits? (i.e. # allowed per block or zone)	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No. Except that STRs are limited to residential structures. If structure is properly zoned/permitted, it may be licensed as an STR.
Occupancy Limits?	No
Limits on # of nights per year?	No
Require a "local responsible party" to take complaints?	Yes. Primary Resident/Host or "local responsible party" when Host is out-of-town.
Mandatory response time for the responsible party to address complaints?	No
Utilize a 24 hour call center for complaints?	Complaints can be taken through city-wide 311 system, available Monday-Friday 7am-7pm or through emailing Licenses@denvergov.org. Noise, trash or other nuisance issues can be reported through the DPD non-emergency line 24 hours a day.
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	<ul style="list-style-type: none"> Contract with Hamari (LTAS Technologies) to provide compliance data such as list of unique advertisements, locations, # of days rented, etc. Previously contracted with HOST Compliance LLC for similar service. Application Processing/Investigations team includes 2 licensing staff and 1 supervisor.
STRs allowed on deed restricted units?	Applicant must notify HOA that they intend to use property as an STR and submit affidavit to city attesting that notice has been provided. Not investigated/enforced further by city.
Use/have used moratoriums?	No
Total # of housing units	Approximate # of housing units (2019 study) = 306,714
Number of STR licenses issued	Approximate # of currently active STR licenses = 2,316
% of residential units with STR licenses	Less than 1%.
Long Term Rental Incentives?	No
Weblink to STR ordinance(s)	<ul style="list-style-type: none"> Ordinance: https://library.municode.com/co/denver/codes/code_of_ordinances?nodeId=TITIIIREMUCO_CH33LO_ARTIIISHRMRE Rules: https://www.denvergov.org/files/assets/public/v/1/business-licensing/documents/short_term_rental_signed_rules_01.25.19.pdf
Data/Metrics that demonstrate success of regulations?	<ul style="list-style-type: none"> 87.5% licensure rate. # of complaints declining year-over-year. 2019 = 511, 2020 = 297, 2021 = 183, 2022 YTD (February) = 19. # of Notices of Violation and Citations issued declining year-over-year. 2019 = 785, 2020 = 295, 2021 = 18 Impact on housing stock removed from market is limited due to primary residence requirement. Per 2019 DEDO study, STRs do not have a significant impact on home and rent prices city-wide. Moderate to weak correlation with rent/price increases at the census tract level where STRs are concentrated. Unclear whether STRs are driving increases or high-value/growth areas are attracting more STRs.
New/Innovative programs to share?	2020 STR ordinance made it illegal for booking platforms to process illegal (unlicensed) transactions. Puts responsibility onto platforms to ensure transactions conducted on platforms are for licensed STRs. However, does not tell the booking platforms HOW they have to ensure they are licensed, thus it is in full compliance with the Communications Decency Act. This has resulted in very high licensing rates of STRs
Other Notes	Licensee must obtain and maintain liability insurance to cover use of STR in an amount determined appropriate by the Insurance Company insuring the STR, except that the amount of coverage may not be less than one million dollars (\$1,000,000) in the aggregate.

QUESTION	Dillon, CO	Durango, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	NO	Yes
Limit # of licenses issued per person?	NO	No
License Fee (\$)	Str License Fee – \$700, No Parking Fee	\$750 permit fee, annual business license fee
Done a Fee Study?	Yes	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Sales, Lodging & Excise Taxes	Lodging, Sales
Who collects taxes? Municipality or listing agency?	Lodging Taxes filed & remitted to Town. Sales taxes filed & remitted to State of CO (SUTS). VCAs with both Airbnb & Vrbo.	Usually listing agency, City confirms.
Neighbor Notification Required?	No	Yes
Concentration Limits? (i.e. # allowed per block or zone)	No	Yes.. One per block face in eligible single family zones
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	Yes. Only allowed in 2 single family zones and in mixed-use zones
Occupancy Limits?	Occupancy based on # of bedrooms (per County assessor records) x 2 occupants + 2 per property. (Ex. 2 bedroom property has maximum occupancy of 6 guests)	Yes. Based on number of bedrooms and parking.
Limits on # of nights per year?	No	In most circumstances, no.
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	60 minutes	Yes
Utilize a 24 hour call center for complaints?	Yes	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Lodging Revs for monitoring, hotline, licensing and tax filing.	Yes. Deckard & Rentalscape
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	No	No
Total # of housing units	1383	Approx 8650
Number of STR licenses issued	315	129
% of residential units with STR licenses	23%	1.50%
Long Term Rental Incentives?	Town is developing incentive for ADU s, fees waived of approximately \$14K	No
Weblink to STR ordinance(s)	https://library.municode.com/co/dillon/codes/municipal_code?nodeId=DIMUCO_CH6BULIRE_ARTXISHRMRELI	www.durangogov.org/vacationrentals
Data/Metrics that demonstrate success of regulations?	Number of Properties licensed, lodging tax revenues.	The city's percentage of housing units devoted to short-term rentals has remained consistent and is approaching the maximum number of properties allowed at around 150 units.
New/Innovative programs to share?	Updated STR regulations approved on 2/1/2023.	
Other Notes	All STR licenses expire annually on 5/31.	

QUESTION	Eagle County, CO	Estes Park, CO
Allowed in Primary Residence?	n/a	Yes
Allowed in Non-Primary Residence?	n/a	Yes
License Required?	Considering Summer 2023	Yes
Limit # licenses issued?		Yes for residentially zoned (322). No for commercially zoned.
Limit # of licenses issued per person?		No
License Fee (\$)		\$200 base fee \$50 per bedroom per Assessors.
Done a Fee Study?		Yes to establish a workforce housing regulatory linkage fee.
Which Taxes Required? (lodging, STR, excise, etc.) Note %		2% Local Marketing District Tax. Vacation home workforce housing regulatory linkage fee \$1390 annual adj by CPI.
Who collects taxes? Municipality or listing agency?		Both. Town is statutory and does not collect its own tax. Regulations require each vacation home to have a sales tax license regardless of which agency they use to rent the property and collect sales and lodging tax
Neighbor Notification Required?		Yes
Concentration Limits? (i.e. # allowed per block or zone)		No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)		Allowed in all zoning districts except Office, Commercial Heavy and Industry zoning districts.
Occupancy Limits?		Yes. 2 per bedroom + 2, up to 8 unless a large vacation home application has been approved (still limited to 2 per bedroom plus 2; i.e. 5 bedrooms allows 12 occupancy with approval of large vacation home application).
Limits on # of nights per year?		No
Require a "local responsible party" to take complaints?		Yes
Mandatory response time for the responsible party to address complaints?		30 minutes
Utilize a 24 hour call center for complaints?		Yes
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)		LodgingRevs for compliance and 24 hotline Code Enforcement Officer to enforce fines, suspension and revocation.
STRs allowed on deed restricted units?		No
Use/have used moratoriums?		Yes. Moratorium on the Town's residential waiting list. As of October 2021 residential properties licensed are no longer transferable to a new owner
Total # of housing units		Approximately 5,000
Number of STR licenses issued		471 with 322 residential.
% of residential units with STR licenses		Unknown
Long Term Rental Incentives?		No
Weblink to STR ordinance(s)		www.estes.org/recordsportal
Data/Metrics that demonstrate success of regulations?		
New/Innovative programs to share?		Residential Cap. Moratorium on residential transferability. Moratorium on accepting residential application due to growing waitlist to 6 to 8 years. Implementation of workforce housing fee.
Other Notes		

QUESTION	Fraser, CO	Frisco, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	Yes. 25% of Housing Stock.
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$150/for STR License and then \$150/bedroom for Permit. Permit fee increases \$250/bedroom for 2 years Oct 1, 2023, and then \$350/bedroom Oct 1, 2025.	\$250 annually
Done a Fee Study?	Yes. In house.	Yes. But only to cover program / license costs.
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Colorado State Tax 2.9% + Grand County Sales Tax 1.3% + Grand County Lodging Tax 1.8% + Fraser Town Sales Tax 5% which equals 11%	Total: 15.725%. • CO State Sales Tax: 2.9%. SC Sales Tax: 2.0% • SC Mass Transit Tax: .75% SC Special District Tax: .725%. Frisco Lodging: 2.35%. • Frisco Sales: 2%. STR Excise: 5%.
Who collects taxes? Municipality or listing agency?	Listing agency.	Both. Depends on listing agency.
Neighbor Notification Required?	No	No
Concentration Limits? (i.e. # allowed per block or zone)	No	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	No
Occupancy Limits?	No	Yes. 2 people per bedroom + 4.
Limits on # of nights per year?	No	No
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	1 hour	60 minutes
Utilize a 24 hour call center for complaints?	No call center, but a complaint portal or PD.	Yes. LodgingRevs
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. Munirevs software administered by staff.	Yes. LodgingRevs software and 1 internal staff.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	No	No
Total # of housing units	Approximately 1400	Approximately 3600
Number of STR licenses issued	273	900
% of residential units with STR licenses	Approximately 20%	25.00%
Long Term Rental Incentives?	No	<ul style="list-style-type: none"> • Frisco Housing Locals: Financial incentives to STR owners to convert them into long-term rentals. • Housing Helps: Town provides cash for a deed restriction in order to incentivize real estate buyers and homeowners to deed restrict their properties
Weblink to STR ordinance(s)	https://library.municode.com/co/fraser/codes/municipal_code?nodeId=CH6BULIRE_ART8SHMRERE	Short-Term Rental Regulations – Frisco Town Government (www.FriscoSTR.com)
Data/Metrics that demonstrate success of regulations?		No
New/Innovative programs to share?	Increased STR Fees Oct 2022.	Implemented Cap on STR licenses and waitlist for available licenses.
Other Notes		

QUESTION	Glenwood Springs, CO	Granby, CO
Allowed in Primary Residence?	Yes	No
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Permit Required
Limit # licenses issued?	Yes	No
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$600 New STR, \$400 Renewal Biannual.	\$100 application fee. \$300 to \$500 based on bedrooms.
Done a Fee Study?	No formal study but increased fees to cover program costs on 6/2023.	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Lodging + Sales	Sales
Who collects taxes? Municipality or listing agency?	Listing agency submits to City. Each permit requires specific business license.	Agencies
Neighbor Notification Required?	YES, within 250'	No
Concentration Limits? (i.e. # allowed per block or zone)	Cannot be within 250' of another existing permit.	No, but working on it.
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	Yes
Occupancy Limits?	Set on Building inspection per limits of property maintenance code.	Number of Bedrooms x 2 + 4
Limits on # of nights per year?	No	No
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	No	Yes
Utilize a 24 hour call center for complaints?	No. Just regular police dispatch.	Yes and police.
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Quarterly monitoring of sites and listings done by staff.	All. LodgingRevs
STRs allowed on deed restricted units?	No	n/a
Use/have used moratoriums?	No	No
Total # of housing units	4,298 per Colorado State Demographer	
Number of STR licenses issued	99 Total, 88 STR, 11 ATR (Accessory Tourist Rentals)	350
% of residential units with STR licenses	2.30%	
Long Term Rental Incentives?	No	No
Weblink to STR ordinance(s)	https://library.municode.com/co/glenwood_springs/codes/municipal_code?nodeId=TIT070DECO_ART070.030USRE_070.030.030UECST	
Data/Metrics that demonstrate success of regulations?	In 2019 additional regulations were put in place that has resulted in a decrease of approximately 1/3 in permitted units.	Yes
New/Innovative programs to share?	250' distance cap has worked well for us as well as required building inspections and fees for permits.	
Other Notes		

QUESTION	Grand County, CO	Jackson, WY, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	No
License Required?	Yes	Yes
Limit # licenses issued?	No limit	No
Limit # of licenses issued per person?	No limit	Each residence (not ARUs) is allowed 3 STRs per year.
License Fee (\$)	\$100/per occupant	\$500/br
Done a Fee Study?	No	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Lodging tax 1.8%, County tax 1.3%	Lodging 4%
Who collects taxes?	Listing agency.	State
Municipality or listing agency?		
Neighbor Notification Required?	Not required.	Yes
Concentration Limits? (i.e. # allowed per block or zone)	No limit.	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No limitations.	No
Occupancy Limits?	16 people maximum for any dwelling. Maximum occupancy further limited depending of septic design.	No
Limits on # of nights per year?	No limits	60
Require a "local responsible party" to take complaints?	2 emergency contacts required.	Yes
Mandatory response time for the responsible party to address complaints?	1 hour required response time.	No
Utilize a 24 hour call center for complaints?	Yes	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Internal staff.	Internal staff, might use external company (we had been using Host Compliance but stopped recently due to previous regs being too hard to enforce.
STRs allowed on deed restricted units?	Yes	No
Use/have used moratoriums?	None	No
Total # of housing units	9416	5,000
Number of STR licenses issued	949	210 in commercial areas; will have to see how many in residential areas with new program.
% of residential units with STR licenses	Approximately 8%	Not known yet.
Long Term Rental Incentives?	None at county level.	No
Weblink to STR ordinance(s)	https://www.co.grand.co.us/DocumentCenter/View/17978/Short-Term-Rental-Regulations	Approved but not adopted for another two months.
Data/Metrics that demonstrate success of regulations?	None	TBD
New/Innovative programs to share?	None	Our program was approved by Council but not yet adopted.
Other Notes		We now will allow every residential unit in a residential zone to have 3 STRs per year.

QUESTION	Ketchum, ID	Leadville, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes. With a cap .
License Required?	Yes	Yes
Limit # licenses issued?	No	Yes. More than 2 requires a land use application for multi licenses to be allowed and then subject to the cap.
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$527	\$325 per license wither Class 1 (owner occupied) or class 2 (non-owner occupied).
Done a Fee Study?		County did a housing needs assessment which was the basis for code changes.
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Lodging	Local Leadville (city proper) Accommodations Tax 4.92%, State Sales Tax.
Who collects taxes? Municipality or listing agency?	Municipality	Municipality through platform MuniRevs quarterly reports. .
Neighbor Notification Required?	No	No unless seeking more than 2 then requires a CUP public land use hearing notice per code.
Concentration Limits? (i.e. # allowed per block or zone)	No	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	Yes	No
Occupancy Limits?	Yes	2 per room + 2 extra total
Limits on # of nights per year?	Must be at least 2 nights a year.	No
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	Yes	Yes
Utilize a 24 hour call center for complaints?	No	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes (Granicus)	Yes. Staff using platform MuniRevs
STRs allowed on deed restricted units?	Unknown	n/a
Use/have used moratoriums?	No	No
Total # of housing units	Unknown	1581
Number of STR licenses issued	Unknown	171
% of residential units with STR licenses	Unknown	
Long Term Rental Incentives?	No	No
Weblink to STR ordinance(s)	https://www.ketchumidaho.org/administration/page/short-term-rentals	https://cityofleadville.colorado.gov/sites/cityofleadville/files/Ordinance%206%2C%20Series%202020%2C%20STR%20amendments_0.pdf
Data/Metrics that demonstrate success of regulations?	No	Continuing issues – working through with staff.
New/Innovative programs to share?	No	
Other Notes		FAQ and website good source of info. Continues to be a conversation and can be amended in the future. https://cityofleadville.colorado.gov/short-term-rental-licensing

QUESTION	Mammoth Lakes, CA	Moab, UT
Allowed in Primary Residence?	Yes. Some zoning limits.	Yes
Allowed in Non-Primary Residence?	Yes. Some zoning limits.	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	Capped at existing units in 2019.
Limit # of licenses issued per person?	No	No
License Fee (\$)	<ul style="list-style-type: none"> • \$65 application fee. • \$5-\$30 planning review fee, due for initial certification. • \$13 annual renewal fee. 	Nightly rentals: <ul style="list-style-type: none"> • 3 units or less \$116, renewal \$26 • More than 3 units \$14,5 renewal \$26
Done a Fee Study?	Not recently	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Transient Occupancy Tax 13%, TBID 1%	General sales 8.85%, County Transient Room 4.25%, State TRT 0.32%, Muni TRT 1.5%, total 14.92%
Who collects taxes? Municipality or listing agency?	Operator collects Tax, Municipality collects from operator.	City, County, State
Neighbor Notification Required?	No	No
Concentration Limits? (i.e. # allowed per block or zone)	No	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	Yes	Yes. Only some commercial zones.
Occupancy Limits?	Yes. Two per bedroom + two	Yes, 10, unless approved by fire chief.
Limits on # of nights per year?	No	Yes, 30/party
Require a "local responsible party" to take complaints?	Yes. 24 hour emergency contact required.	No
Mandatory response time for the responsible party to address complaints?	60 minutes	60 minutes
Utilize a 24 hour call center for complaints?	24 hour contact required, Town does not have 24 hour hotline in service.	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. Online monitoring and staff of 3 full time and 1 part time on collection, enforcement and audits. Currently partnering with Rentalscape.	County on boarding software.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	We are considering due to impacts to local housing.	Used at time of cap adoption. "Moratoriums" in Utah are limited to 6 months while permanent zoning language is adopted. Moratorium as used here might be considered to be ongoing, as we're not allowing any more STRs.
Total # of housing units	5997	
Number of STR licenses issued	3376	
% of residential units with STR licenses	56%	
Long Term Rental Incentives?	None at this time but considering options .	No
Weblink to STR ordinance(s)	https://library.municode.com/ca/mammoth_lakes/codes/code_of_ordinances	https://moab.municipal.codes/Code/5.67
Data/Metrics that demonstrate success of regulations?	https://www.townofmammothlakes.ca.gov/DocumentCenter/View/5828	No
New/Innovative programs to share?	Transitioning from a operator based certification system to a property based certification system.	No
Other Notes	Including the annual budget and TOT collection totals for each agency would be useful for comparison.	Might include co-ownership in future iterations of this table.

QUESTION	Mono County, CA	Mountain Village, CO
Allowed in Primary Residence?	Yes. Some zoning limits.	Yes
Allowed in Non-Primary Residence?	Yes. Some zoning limits.	Yes
License Required?	Yes. Two approvals required.	Yes
Limit # licenses issued?	Yes. In certain areas.	No
Limit # of licenses issued per person?	Yes. 1 per person.	No
License Fee (\$)	Hourly rate for Use Permit and Short-Term Rental Activity Permit (STRAP), \$111 annual STRAP renewal.	\$165 + \$22 per sleeping room
Done a Fee Study?	Yes	
Which Taxes Required? (lodging, STR, excise, etc.) Note %	TOT, HMO	Sales tax 4.5, lodging tax 4.0 total 8.5%
Who collects taxes? Municipality or listing agency?	Operator collects TOT and remits to County collects HMO.	Individual, online marketplace facilitators, and/or property managers collect taxes and remit to Town.
Neighbor Notification Required?	Yes	No
Concentration Limits? (i.e. # allowed per block or zone)	Yes. In certain areas.	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	Yes	No
Occupancy Limits?	Yes. Two per bedroom plus two up to 10 max.	No
Limits on # of nights per year?	No	No
Require a "local responsible party" to take complaints?	Yes. 24 hour emergency contact required.	No
Mandatory response time for the responsible party to address complaints?	60 minutes	No
Utilize a 24 hour call center for complaints?	24 hour contact required, County does not have 24 hour hotline in service.	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. Online monitoring.	Lodging Revs and internal staff.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	Yes	No
Total # of housing units		Estimated 1701 housing units that could be rented.
Number of STR licenses issued		619 as of 6/2023
% of residential units with STR licenses		36%
Long Term Rental Incentives?	Yes. No HMO fees, no permitting required.	No
Weblink to STR ordinance(s)	https://www.monocounty.ca.gov/community-development/page/short-termtransient-rentals	Ch. 5.01 Business Licensing and Regulations / Mountain Village Municipal Code
Data/Metrics that demonstrate success of regulations?		No
New/Innovative programs to share?		
Other Notes		

QUESTION	Mt. Crested Butte, CO	Ouray, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	Yes. 120
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$275 for New License + \$10 per occupant. \$200 for annual renewal + \$10 per occupants.	Yes (new license fee: \$600; annual renewal fee: \$350).
Done a Fee Study?	Compared fees vs. cost fee lowered in Spring of 2023. Fee can only cover administrative costs.	No. Compared fees with GNAR's STR data from April 2021.
Which Taxes Required? (lodging, STR, excise, etc.) Note %	MTCB sales tax - 5% MTCB Excise Tax - 2.9%	3.5% Lodging/15% Excise/7.75% Sales
Who collects taxes? Municipality or listing agency?	Depends. We have an agreement with VRBO and Airbnb..	Municipality
Neighbor Notification Required?	No	No
Concentration Limits? (i.e. # allowed per block or zone)	No	None
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	Yes. No R-1 (low-density residential zone).
Occupancy Limits?	No	Maximum: 2 persons per bedroom + 2 additional.
Limits on # of nights per year?	No	30 days rented per year as a Minimum.
Require a "local responsible party" to take complaints?	Yes	Yes and responsible party must be within 45 minutes drive time .
Mandatory response time for the responsible party to address complaints?	Yes	No
Utilize a 24 hour call center for complaints?	No	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. Compliance software and dedicated staff member "STR Officer."	RentalScape/Deckard
STRs allowed on deed restricted units?	No	None. But heading in this direction.
Use/have used moratoriums?	No	No
Total # of housing units	1676	811 (2019 ACS)
Number of STR licenses issued	728 as of 10/23/2023	100
% of residential units with STR licenses	43%	12.30%
Long Term Rental Incentives?	Yes. Through the housing authority.	None at this time.
Weblink to STR ordinance(s)	https://library.qcode.us/lib/mt_crested_butte_co/pub/town_code/item/chapter_11-article_ii?view=all	https://www.cityofouray.com/city_offices/community_development_vs3/short-term_rentals.php
Data/Metrics that demonstrate success of regulations?	No	We have seen 8 previous or at one point "in process" STRs move to LTR because of the community discussion and potentially because of the 15% excise tax.
New/Innovative programs to share?	No	Cap & Trade Program: if a property owner provides (3) long-term rental units, (1) STR license may be issued on the same property (e.g. "quadplex" can have 1 STR license if the City has met its cap, and if 3 LTR units are provided).
Other Notes		

QUESTION	Park City, UT	Routt County, CO
Allowed in Primary Residence?	Yes	No
Allowed in Non-Primary Residence?	Yes	No
License Required?	Yes	STRs not allowed
Limit # licenses issued?	No	
Limit # of licenses issued per person?	No	
License Fee (\$)	\$166 + \$29.74/BR	
Done a Fee Study?	In progress.	
Which Taxes Required? (lodging, STR, excise, etc.) Note %	13.37 % total (3%County TRT; 32%State TRT; 1% City TRT; 1% City Sales; .25% County Sales; 4.85 %State; .25 County Transpo Option; .25 County Transp Infrs.; .30 County Mass Transit; .25 County Add. Mass Transit; 1.6 City Resort Tax; .10 Utah ZooArtPark.	
Who collects taxes? Municipality or listing agency?	City, County, State	
Neighbor Notification Required?	Yes. In some Single Family Zones.	
Concentration Limits? (i.e. # allowed per block or zone)	No	
Zoning Limitations? (i.e. STRs only allowed in certain zones.)	Yes. Prohibited in most Single Family Zoned areas (which are limited); and in a handful of Resort Zoned subdivisions by CCR's, but reinforced in Code.	
Occupancy Limits?	No	
Limits on # of nights per year?	No	
Require a "local responsible party" to take complaints?	Yes	
Mandatory response time for the responsible party to address complaints?	20 minutes	
Utilize a 24 hour call center for complaints?	Yes	
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Compliance monitoring company GovOS & LodgingRevs.	
STRs allowed on deed restricted units?	No	
Use/have used moratoriums?	No	
Total # of housing units	8000 res units; Approx. 5100 NR units	
Number of STR licenses issued	2400	
% of residential units with STR licenses	63%	
Long Term Rental Incentives?	Primary residents (including rentals of 180 days +) pay .55 of appraised value; Rentals/2ndary pay 1%.	
Weblink to STR ordinance(s)	https://parkcity.municipalcodeonline.com/book?type=ordinances#name=4-5-3_Regulation_Of_Nightly_Rentals	
Data/Metrics that demonstrate success of regulations?		
New/Innovative programs to share?		
Other Notes		

QUESTION	Salida, CO	Silverthorne, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	66 (75%) - Residential Zones 99 (70%) - C/2 Historic District 71 (25%) - Hwy 291 Corridor 16 (35%) - Industrial Corridor 46 (70%) - Hwy 50 Corridor	Yes. Most of the Town is limited to Zone 1, which allows 10% of built units to have an STR license. In the Town Core, Zone 2, it is limited to 50% of built units. In total, approximately 741 STRs will be permitted.
Limit # of licenses issued per person?	1 per person or Business Entity.	No
License Fee (\$)	First time they apply - \$470 and during renewals it is \$270	Yes. Studio –\$150 • 1 Bedroom - \$200; 2 Bedrooms –\$250 • 3 Bedrooms –\$300; 4 Bedrooms –\$350 • 5 bedrooms – \$450; 6+ bedrooms – \$500
Done a Fee Study?	Yes	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Occupational Lodging Tax	Sales and Lodging for Town of Silverthorne. Sales for State of Colorado, Summit County, Summit County Transit Tax, Summit Combed Housing Authority .
Who collects taxes? Municipality or listing agency?	Municipality	Both
Neighbor Notification Required?	No	Yes. If in a multi-unit structure.
Concentration Limits? (i.e. # allowed per block or zone)	1 Per block in residential zones.	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	There are no specific zoning limitations but there is an Administrative Review for STRs in all zones.	No
Occupancy Limits?	Yes, determined on size, number of bedrooms etc.	Yes
Limits on # of nights per year?	In residential zones there is a max 185 nights that can be rented.	No
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	n/a	Yes
Utilize a 24 hour call center for complaints?	No	Yes
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	LodgingRevs/MuniRevs	Yes
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	Yes	No
Total # of housing units	Roughly 2600 housing units across all zones.	2921
Number of STR licenses issued	Currently 225 STR units in Salida	344
% of residential units with STR licenses	3.50%	11.77%
Long Term Rental Incentives?	Yes. City approved a program called Open Doors.	No
Weblink to STR ordinance(s)	https://library.municode.com/co/salida/codes/code_of_ordinances?nodeId=CH6BULIRE_ARTVISHRMREBULI	https://www.silverthorne.org/town-government/finance-administrative-services/short-term-rental-licenses
Data/Metrics that demonstrate success of regulations?	Too early to determine since it was implemented in December 2021.	No
New/Innovative programs to share?		No
Other Notes		

QUESTION	Snowmass Village, CO	Steamboat Springs, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	Unlimited in Overlay Zone A; Overlay Zone B has 6 subzones with caps.
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$300 for STR Permit per year, \$85 Business License Fee per year.	\$250
Done a Fee Study?	No	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Lodging 2.4% Sales Tax 3.5%	Sales and lodging taxes + 9% STR excise tax
Who collects taxes? Municipality or listing agency?	Municipality	Voluntary collection agreements with VRBO and AirBnB.
Neighbor Notification Required?	No.	No
Concentration Limits? (i.e. # allowed per block or zone)	No	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	STR Overlay Zones
Occupancy Limits?	Yes. On Permit type 3&4. 2 per bedroom + 4 for the entire property. Children under 5 are not counted.	Yes
Limits on # of nights per year?	Yes. On permit type 4. The minimum stay is 4 nights.	Yes, for Temporary STR Licenses only.
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	Yes. The local contact needs to respond within the hour.	Yes
Utilize a 24 hour call center for complaints?	No	Under contract; not live yet.
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Internal staff and LodgingRevs software for compliance notifications.	Contract with Granicus; dedicated STR compliance officer.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	No	Yes. While overlay zone was being drafted.
Total # of housing units	3077	Approximately 10,000
Number of STR licenses issued	517	Approximately 3000 total STRs (still issuing first round of licenses)
% of residential units with STR licenses	Total number of dwelling units = 16.80% Total number of STR's = 43%	Approximately 30%
Long Term Rental Incentives?	None	No
Weblink to STR ordinance(s)	No	https://steamboatsprings.net/1319/Short-Term-Rentals
Data/Metrics that demonstrate success of regulations?	No	
New/Innovative programs to share?	No	
Other Notes	We implemented May 1, 2023.	

QUESTION	Summit County, CO	Telluride, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	Unlimited in the Resort Overlay Zone (ROZ). Capped number of licenses in the Neighborhood Overlay Zone (NOZ). Numbers vary based on basin location.	Limited until 11/23. Limited to 750 licenses for now.
Limit # of licenses issued per person?	No	No
License Fee (\$)	Yes. Depends on license type. Resort Overlay Zone = \$280 Neighborhood Overlay Zones: Type I = \$225; Type II = \$340	Based on # of rooms. \$122/room.
Done a Fee Study?	In Progress	No
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Sales tax = 6.375% collected by State. Summit County receives 2% of this (in unincorporated parts of the County) Also new this year is the 2% lodging tax in addition to the sales tax	Lodging, STR tax, excise
Who collects taxes? Municipality or listing agency?	Listing agency if Air B&B or Expedia, otherwise submitted directly to the State	Municipality
Neighbor Notification Required?	No	No
Concentration Limits? (i.e. # allowed per block or zone)	In the NOZ only: Lower Blue Basin is capped at 550, Upper Blue Basin is capped at 590, Snake River Basin is capped at 130, Ten Mile Basin is capped at 20.	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No. But we do have two zones: the Resort Overlay Zone and the Neighborhood Overlay Zone. Each of these zones have regulations pertaining to the use within that zone.	Yes. Residential Zone district limits on # of rentals and nights per year.
Occupancy Limits?	Yes, in the NOZ, 2 guests per bedroom plus 2 additional guests, unless further restricted by On-Site Wastewater System. In the ROZ, 2 ppl per bdrm plus 4, or 1 person for every 200 sq ft, whichever is greater.	No
Limits on # of nights per year?	No annual night or booking limit if property is within the Resort Overlay Zone! Within the Neighborhood Zone there is a 35 booking limit per year for each STR but no nightly limit.	Only in Residential Zone.
Require a "local responsible party" to take complaints?	Not required to be local but responsible party must respond within 1 hour of receiving a complaint.	Yes
Mandatory response time for the responsible party to address complaints?	1 hour	No
Utilize a 24 hour call center for complaints?	Yes, complaint hot line can be used via telephone or via weblink.	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Yes. The County utilizes Host Compliance software and internal staff to monitor compliance. Community Service Officers also respond to complaints and issue civil infraction tickets as necessary.	3rd party and a Town Clerk.
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	Yes, County called a 90 day moratorium in 2021 and a 9 month moratorium in 2022-2023 to allow time to revise STR regs and ordinance.	Yes currently until 11/23.
Total # of housing units	Approximately 16,000 units in unincorporated County	Approximately 2000 which are not prohibited from having STR.
Number of STR licenses issued	Approximately 4500 Licenses	750
% of residential units with STR licenses	Approximately 28.4%	
Long Term Rental Incentives?	"Leasing to Locals Program" provides funds to convert STR to LTR. The County also offers a Type I Exception STR License, which is exempt to the caps, to properties that can prove there is a full time, primary resident who works in the County living either in a bedroom or in an ADU on the property.	Yes
Weblink to STR ordinance(s)	https://www.summitcountycolorado.gov/DocumentCenter/View/23986	https://telluride.municipal.codes/TMC/6
Data/Metrics that demonstrate success of regulations?	Staff reviews data on annual basis.	No
New/Innovative programs to share?	Yes, previously mentioned Lease to Locals and Housing Helps Programs which provides money to existing homeowners, or buyers who agree to deed restrict their property to local workers, and offers money to homeowners to add deed restrictions to their homes, respectively. Others include the ADU Grant Program, Hotel Conversions, and first-of-its-kind lease with the US Forest Service to build housing on a USFS admin worksite.	Not yet.
Other Notes		

QUESTION	Vail, CO	Winter Park, CO
Allowed in Primary Residence?	Yes	Yes
Allowed in Non-Primary Residence?	Yes	Yes
License Required?	Yes	Yes
Limit # licenses issued?	No	No
Limit # of licenses issued per person?	No	No
License Fee (\$)	\$50 for on-site professionally managed units; \$260 for all others	\$125
Done a Fee Study?	Yes	In progress.
Which Taxes Required? (lodging, STR, excise, etc.) Note %	Sales Tax, Local Marketing District Tax	4% Sales Tax, 1% Accommodation Tax, 2% Transit & Trails Tax
Who collects taxes? Municipality or listing agency?	Municipality self-collects sales tax. Marketplace facilitators are required to collect and remit.	Municipality self-collects sales tax. Marketplace facilitators are required to collect and remit.
Neighbor Notification Required?	Only for Duplex Units.	No
Concentration Limits? (i.e. # allowed per block or zone)	No	No
Zoning Limitations? (i.e. STRS only allowed in certain zones.)	No	No
Occupancy Limits?	2 per bedroom + 2	Safety Requirements list complying with fire and building code.
Limits on # of nights per year?	No	No
Require a "local responsible party" to take complaints?	Yes	Yes
Mandatory response time for the responsible party to address complaints?	30 minutes between 11PM and 7AM; 60 minutes all other times.	60 Minutes
Utilize a 24 hour call center for complaints?	Yes	No
Compliance Efforts? (Compliance monitoring company, internal staff, software, other)	Utilize LodgingRevs to monitor online listing platforms for compliance.	Lodging Revs
STRs allowed on deed restricted units?	No	No
Use/have used moratoriums?	No	No
Total # of housing units	7359	2770
Number of STR licenses issued	2454	1300
% of residential units with STR licenses	31%	46%
Long Term Rental Incentives?	None	Used for 2021-22 and 22-23 Winter Seasons while waiting for long-term units to come online.
Weblink to STR ordinance(s)	https://codelibrary.amlegal.com/codes/vailco/ latest/vail_co/0-0-0-3028	https://wpgov.com/wp-content/uploads/2021/06/ Q552.pdf
Data/Metrics that demonstrate success of regulations?		
New/Innovative programs to share?		Anticipate fee increase 6/20/23 to \$400/bedroom + \$150
Other Notes		